

## IMPORTANT INFORMATION ABOUT YOUR DRINKING WATER

October 21, 2021

# BOIL WATER ADVISORY

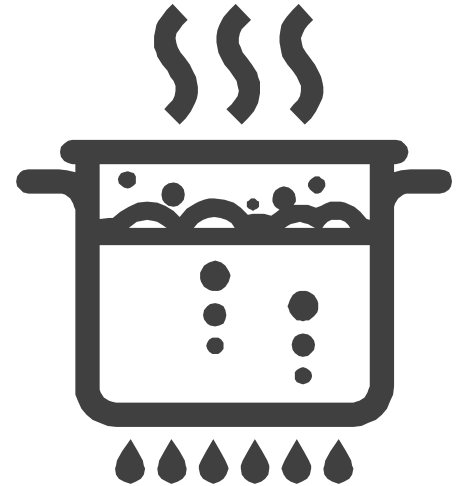
THE CITY OF ORTONVILLE'S WATER MAY BE CONTAMINATED  
DUE TO LOSS OF PRESSURE.

**BOIL YOUR WATER BEFORE DRINKING OR FOOD PREPARATION TO  
AVOID GETTING SICK.**

### What should I do?

Do not drink, brush teeth, or cook with tap water without boiling it first. Or use a safe alternative such as bottled water.

- Bring all water to a rolling boil for one (1) minute.
- Let water cool before drinking.
- Use boiled or bottled water for drinking, making ice, brushing teeth, and food preparation **until further notice**.
- Boiling kills bacteria and other organisms in water.



### What happened?

On [10/21/2021] we experienced a loss of pressure in our water system due to multiple water breaks. A loss of water pressure means that contamination could have entered our drinking water distribution system. There is an increased chance that the drinking water may contain bacteria that could make you sick.

### What are we doing?

We are taking the following steps to correct the problem: we have isolated one of the breaks as there is no services on that part of the line. The other break is getting fixed now. Tomorrow we will flush the system at the point of the corrected break. We will let you know when tests show the water is safe to drink and you no longer need to boil your water. We expect to resolve the problem by tonight and will get bacteria samples taken as soon as possible.

### What may be the health effects?

Inadequately treated water may contain disease-causing organisms. These organisms include bacteria, viruses, and parasites which can cause symptoms such as nausea, cramps, diarrhea, and associated headaches.

If you are concerned about your health or the health of a family member, contact your health care provider.

**Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.**

### For more information

BOIL WATER ADVISORY

Please contact Sam Berger at 320-305-0487.

For more information: [Community Drinking Water Advisory Guidance](https://www.health.state.mn.us/communities/environment/water/docs/com/dwaguidance.pdf)  
(<https://www.health.state.mn.us/communities/environment/water/docs/com/dwaguidance.pdf>).

This notice is being sent to you by City of Ortonville Public Water System ID 1060008